

2018 Drinking Water Quality Report



For the Calendar year 2018

We are pleased to present to you this year's Annual Water Quality Report. This report is designed to inform you about the water quality and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect the Island's water resources. We are committed to ensuring the quality of your water.

Water System Information

Hat Island manages its own water system and is required to be licensed by the State of Washington. As such we are required to have a certified operator responsible for the daily operation of the system. Chris Inman runs and maintains the system on a full-time basis. Chris is now the certified water operator.

Sources of Water

Our water source is 5 ground water wells and our Reverse Osmosis (RO) Plant. The product of these sources is stored in two concrete storage tanks located on the high points of the Island. Unless your home is in Divisions G or M, the water is then delivered to your homes via gravity feed distribution system. Homes near the base of storage tanks are served by a pressure boosting system. All wells are located in the sea level aquifer and are therefore susceptible to salt water intrusion. These wells are pumped and rested to limit saline intrusion and maintain reservoir levels at or below 250 mg/L of Chlorides (salt). Because of these rotating pump runs, our wells produce on average 10,000 gallons per day. The RO plant can produce 20,000 – 40,000 gallons per day. On a three-day holiday weekend we can consume over 125,000 gallons of water. We do not have an unlimited water supply on the Island and you are asked to continue your conservation efforts.

We have a wellhead protection plan in place to help protect our water sources. This plan ensures that the Island owns and maintains a buffer of properties surrounding each of our 5 wells which allows us to ensure that we protect the infiltration zones surrounding each well head. Still Hat Island is a small landform and everything that you put on the ground eventually ends up in our aquifers. Also the recharging of our aquifers depends in a very large part on rain water run off. Trees and other vegetation slow the movement of surface water to give it time to soak into the ground and eventually into the aquifers. When you strip your properties of trees and leave only grass you speed runoff and reduce absorption. Our long term water health is in your hands.

Case RO's onsite visits still show that we should have at least 2 years left on our membranes. They have recommended that we empty and replace the sand in our sand filters or replace these with a much smaller standalone filter used on cruise ships today. We have the Aqua Boll filter in the RO

building and will be installing it this summer next to our sand filters. To ensure it operates as stated, we will be doing side by side comparisons of these. The Aqua Boll filter will greatly reduce the complexity of using the sand filters.

Detected Containments and Missed Samples

During 2018 all required samples were submitted and no samples exceeded regulatory limits.

Arsenic Abatement Program

Because our wells have a level of naturally occurring arsenic which exceeds federal limits, we must treat the product of our fresh water wells to remove it. We do so by adding Ferric Chloride (iron) to our well water before it is filtered. The arsenic bonds with the iron and this iron is then removed via filtration. The average arsenic content of our treated well water during 2018 was 0.0046 Mg/ml. The maximum acceptable contaminate level is 0.01Mg/ml.

Our RO product has only a .001 trace of arsenic. When we combine that water with our fresh water well product the amalgamated water has an arsenic level of around .004.

Water Use Efficiency

Washington State regulations require us to set conservation goals for our water consumption. To encourage conservation we have a tiered usage billing structure. Tiered fees and continued emphasis on conservation are being used to drive down per hook-up usage.

The State has an unaccounted water goal for community water systems of 10% through leaks and unmeasured uses.

We will continue to search for and repair small leaks in our distribution system and we only install new services and make repairs using schedule 80 pipe instead of the lower quality schedule 40 pipe with which the system was initially installed. These and other improvements support our commitment to keeping our water system the best that it can be.

You can help conserve water as well.

Be sure that when you leave the island, you shut off the water system at the meter. Even the smallest of leaks when left for weeks or months can consume a huge amount of water. We have three types of water loss. They include: Authorized Unmetered Use (flushing stand pipes, fire department, road maintenance, main line repairs), Unauthorized Unmetered Use (use of standpipes for personal use), and Water Leaks. We are now keeping better track of Authorized Unmetered use such as keeping track of how much we refill the fire trucks, recording the amount of water loss based on flows from repair work. The loss from leaks and unaccounted for sources was 857,452 gallons which accounts for 23% of total water produced up 1% from last year's amount. The total amount of water produced was up 5.8% to 3,666,978 gallons and the amount of metered water was up 10.1% to 2,687,919 gallons.

Results of State Required Sampling

Maximum Contaminants Levels (MCL)'s are set at very stringent levels for your protection and

are set to limit the probability of anyone suffering an adverse effect from contaminants.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791). All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. It's important to remember that the presence of these contaminants does not necessarily pose a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

We test our system on a rotating schedule as determined by the WA DOH. Some years we have few requirements, others we have more requirements. In 2018 in addition to our monthly tests we performed the annual Nitrate tests for both wells and RO both were good. In 2018 there were no additional tests required by the state.

Your Water Operations staff works around the clock to provide top quality water to every residence. We ask that all our customers help us protect our fragile water sources, which are the heart of our community, our way of life and our children's future.

If you have any questions about this report or concerning your water utility, please contact Chris Inman, Operator at waterlab@hatisland.com or Mike McCarthy, Island Manager, at 360-444-6611 or hioffice@hatisland.com between 8:00 AM and 4:00 PM during the work week. We want our valued customers to be informed about their water utility. If you want to learn more, please visit our community web site where we post the results of all our monthly biological and scheduled quality tests as well as information helpful in understanding how our water system works.

If you have concerns about the quality of our water feel free to attend any of our Board of Trustees meetings which are held on the 3rd Saturday of each month on Hat Island.